



PackshotCreator solutions are carefully conceived to work in industrial or office environments. They benefit from the lowest interruption rate of the market.



For complete serenity, we offer different warranty services.

Your PackshotCreator solution is already covered with a standard year warranty. Please note that the warranty does not cover, neither a support, nor a training.



Warranty extensions

- 3 years warranty
- 3 years warranty + TicketBoost option →
- 5 years warranty
- 5 years warranty + TicketBoost option →

VIP PASS **TicketBoost**

By subscribing to this option, you can be sure that your esupport ticket will be prioritized by our technical team.



Support request via esupport



Diagnosis with a technical expert via screensharing and phone call



Shipping of technical pieces and phone assistance



In-depth diagnosis at PackshotCreator's office



If proven breakdown, the system is sent back to the customer at PackshotCreator's expense